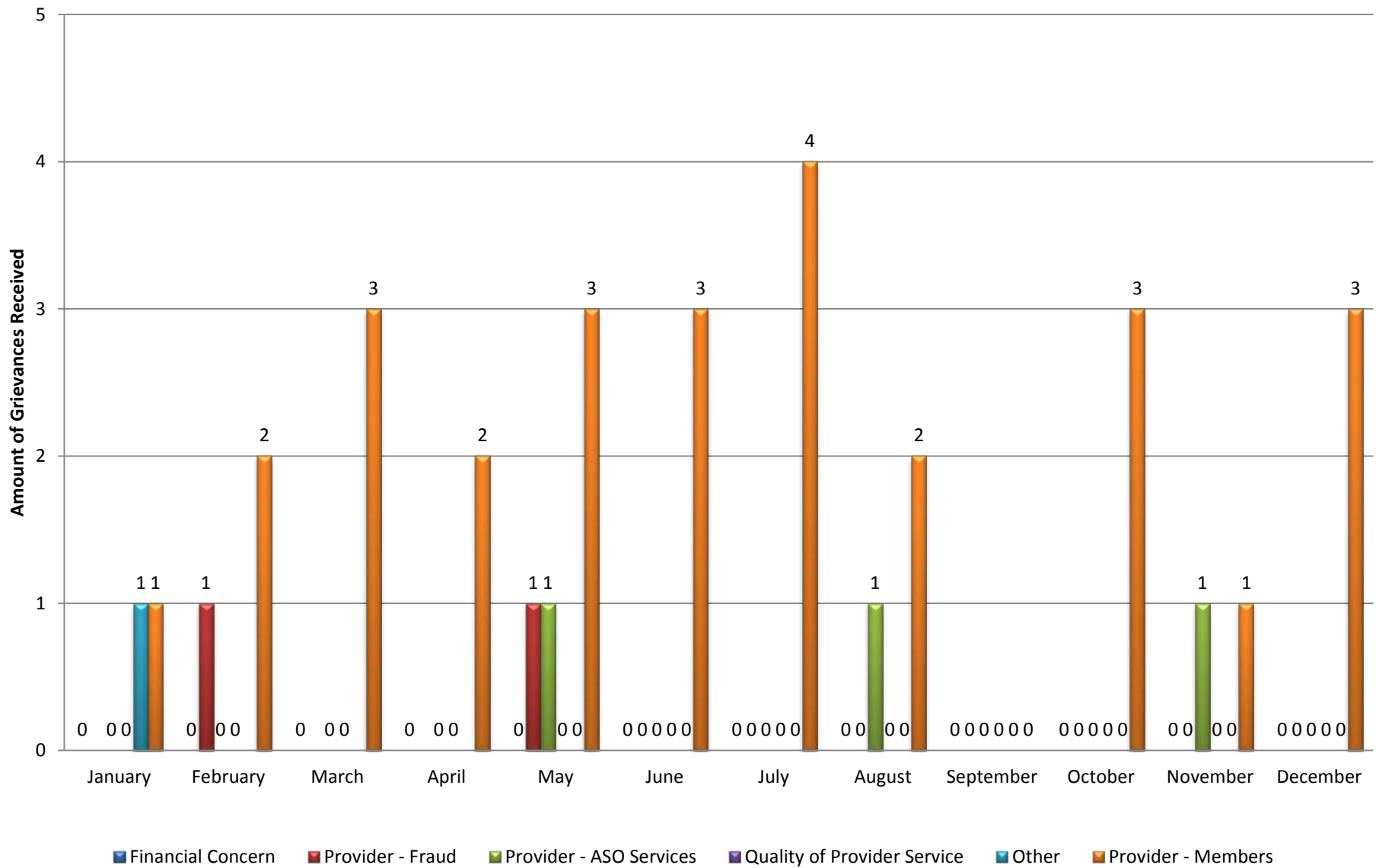
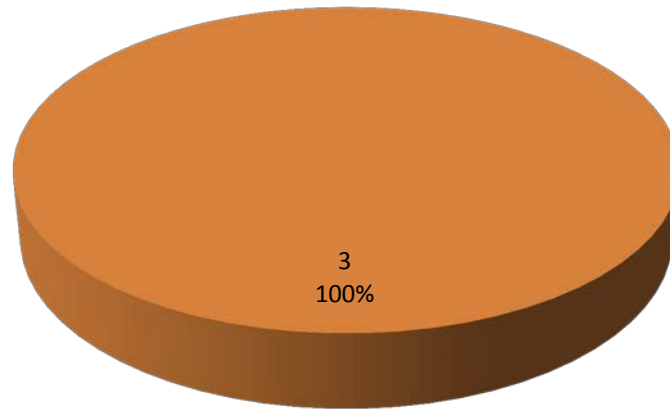


# PROVIDER GRIEVANCES 2014

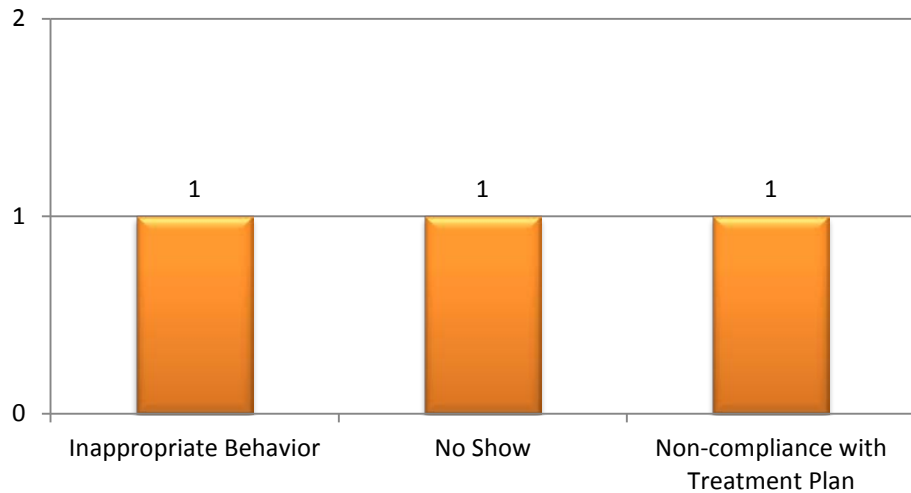


## PROVIDER GRIEVANCE TYPES - December 2014



- Financial Concern
- Provider - Fraud
- Provider - ASO Services
- Quality of Provider Service
- Other
- Provider - Members

### Provider - Members

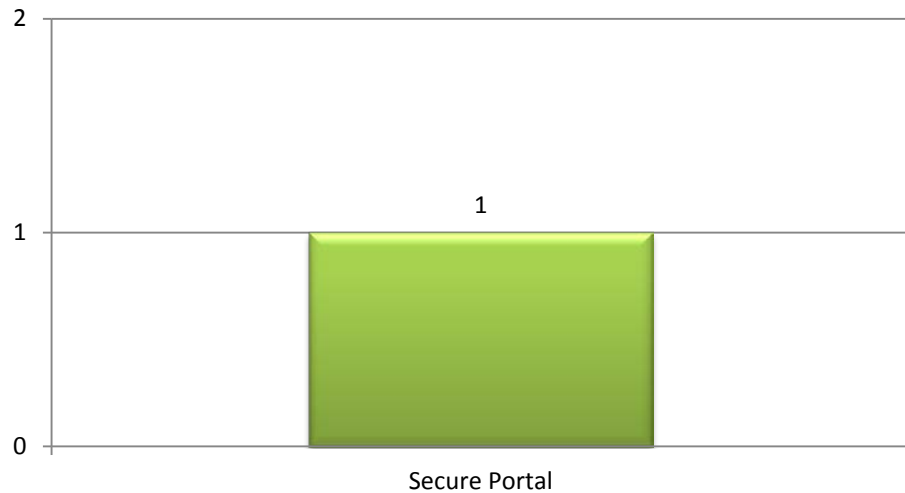


## PROVIDER GRIEVANCE TYPES - November 2014

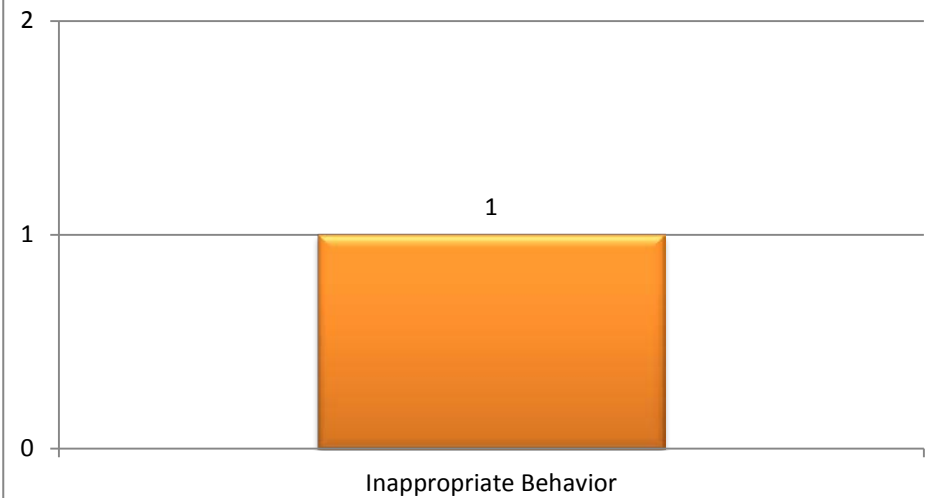


- Financial Concern
- Provider - Fraud
- Provider - ASO Services
- Quality of Provider Service
- Other
- Provider - Members

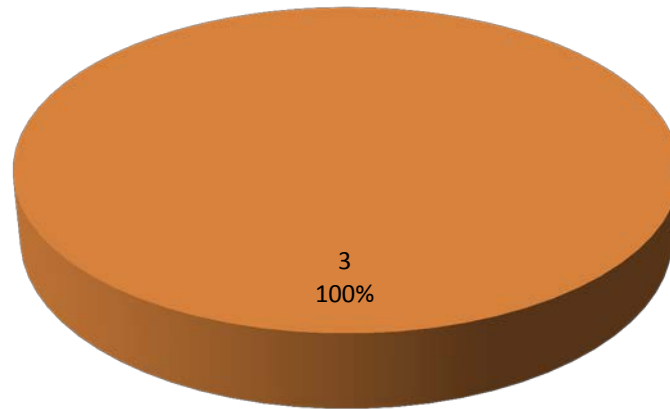
### Provider - ASO Services



### Provider - Members

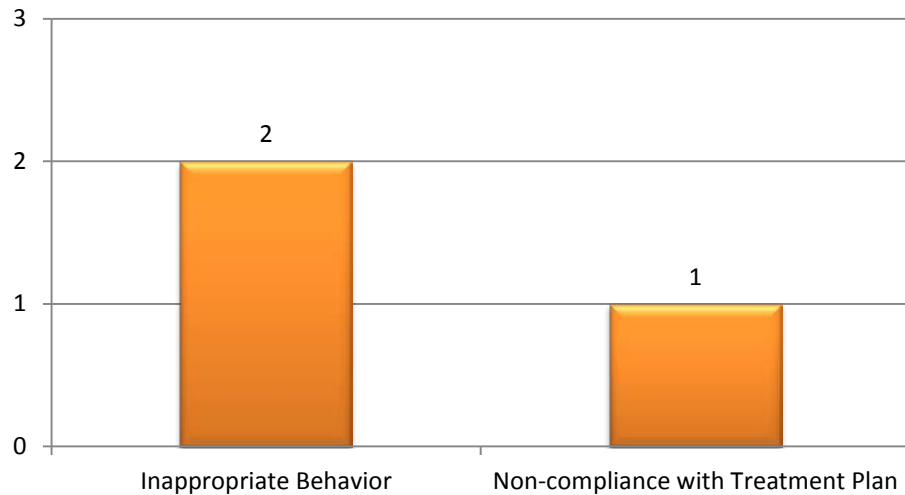


## PROVIDER GRIEVANCE TYPES - October 2014



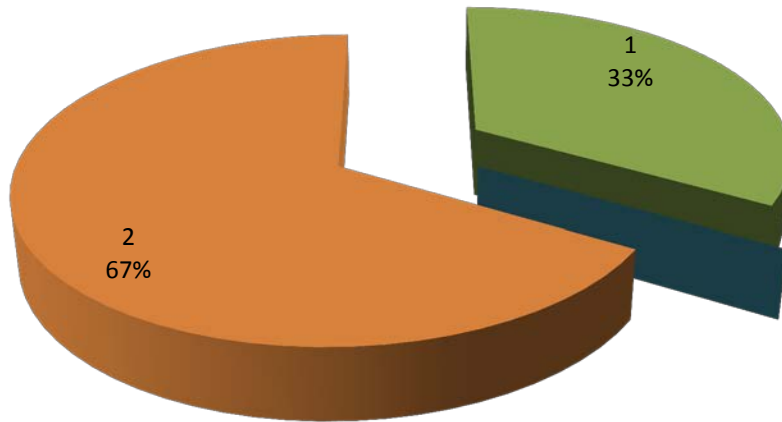
- Financial Concern
- Provider - Fraud
- Provider - ASO Services
- Quality of Provider Service
- Other
- Provider - Members

### Provider - Members



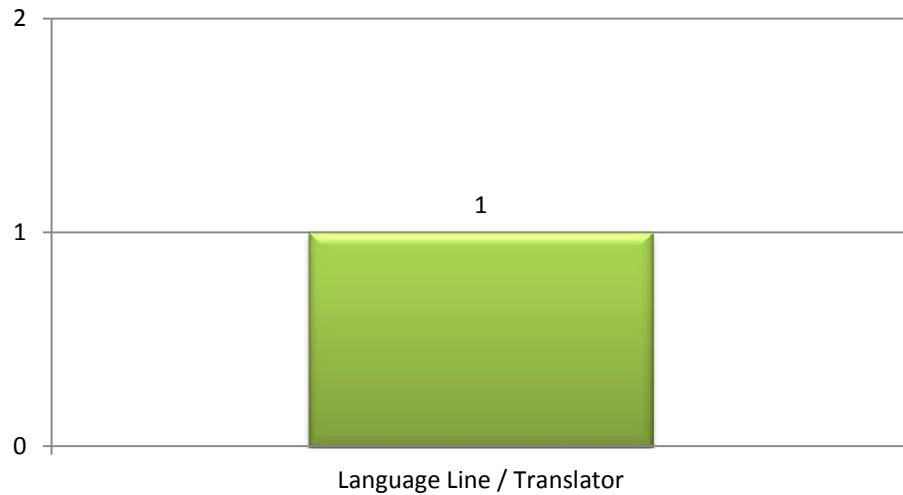
**No provider grievances were taken in September.**

## PROVIDER GRIEVANCE TYPES - August 2014

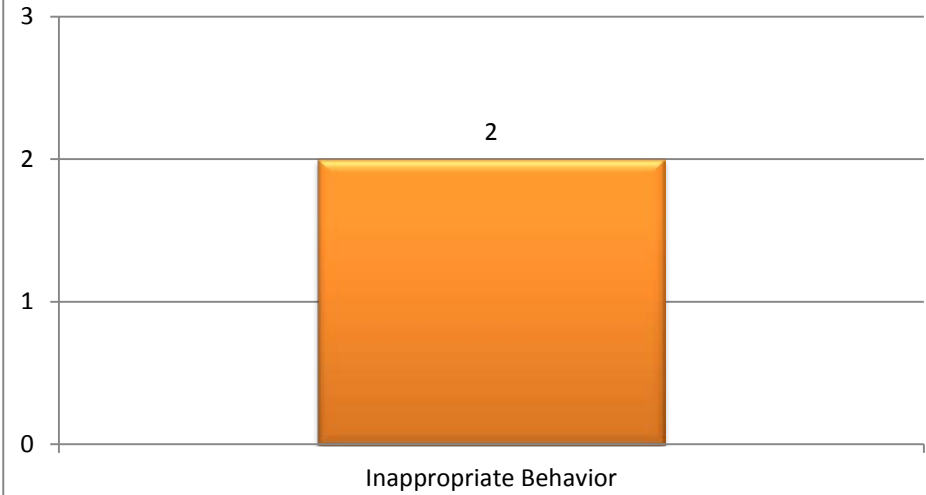


- Financial Concern
- Provider - Fraud
- Provider - ASO Services
- Quality of Provider Service
- Other
- Provider - Members

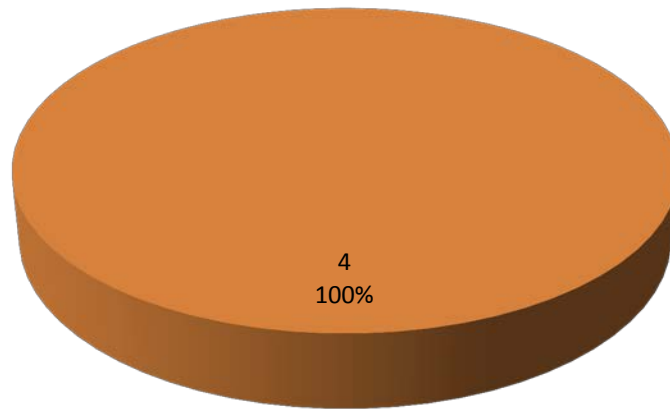
### Provider - ASO Services



### Provider - Members

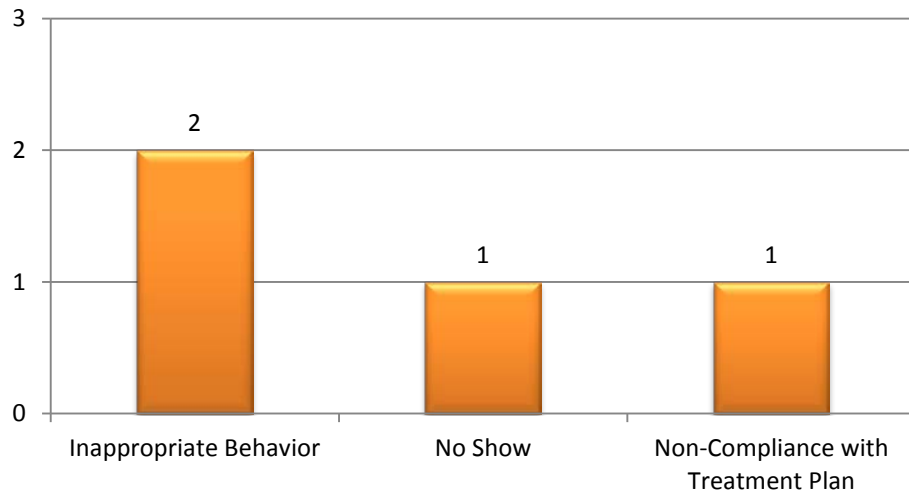


## PROVIDER GRIEVANCE TYPES - July 2014

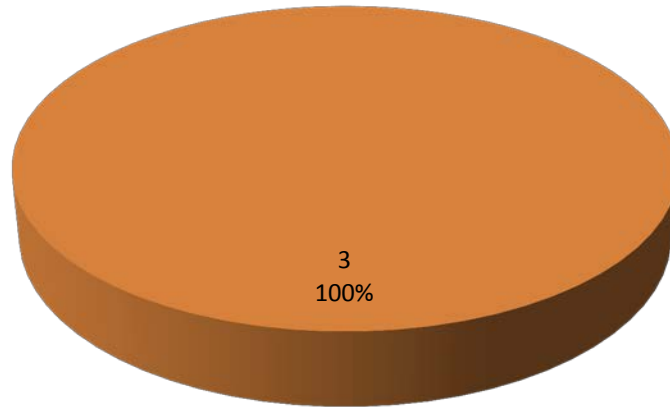


- Financial Concern
- Provider - Fraud
- Provider - ASO Services
- Quality of Provider Service
- Other
- Provider - Members

### Provider - Members

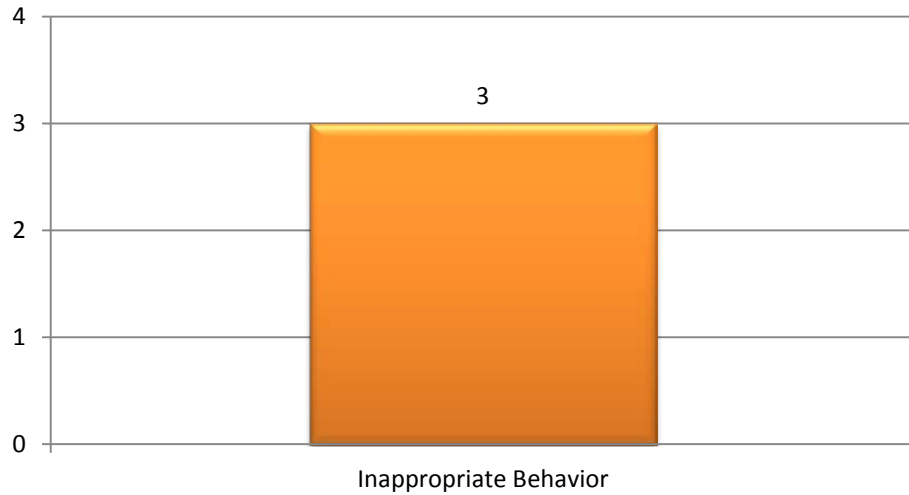


## PROVIDER GRIEVANCE TYPES - June 2014



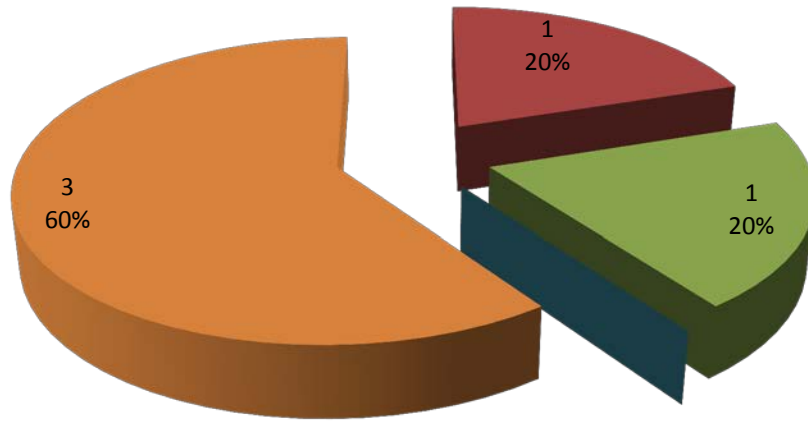
- Financial Concern
- Provider - Fraud
- Provider - ASO Services
- Quality of Provider Service
- Other
- Provider - Members

### Provider - Members



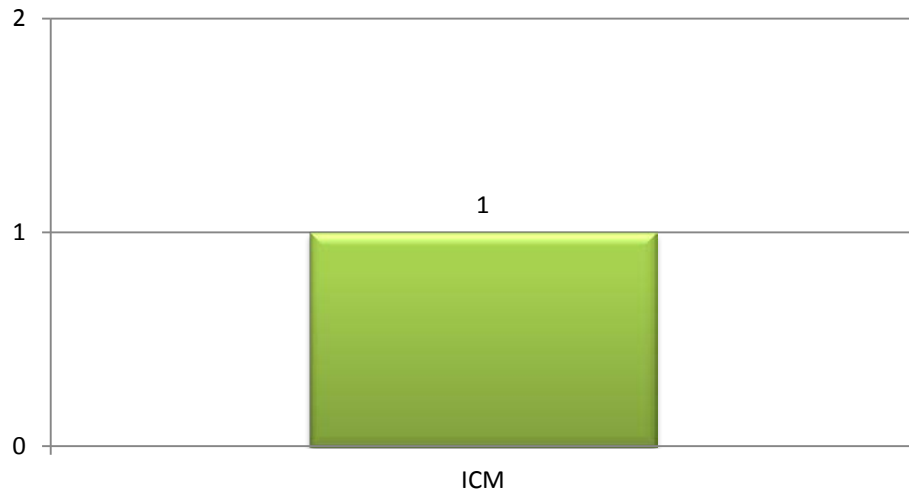


## PROVIDER GRIEVANCE TYPES - May 2014

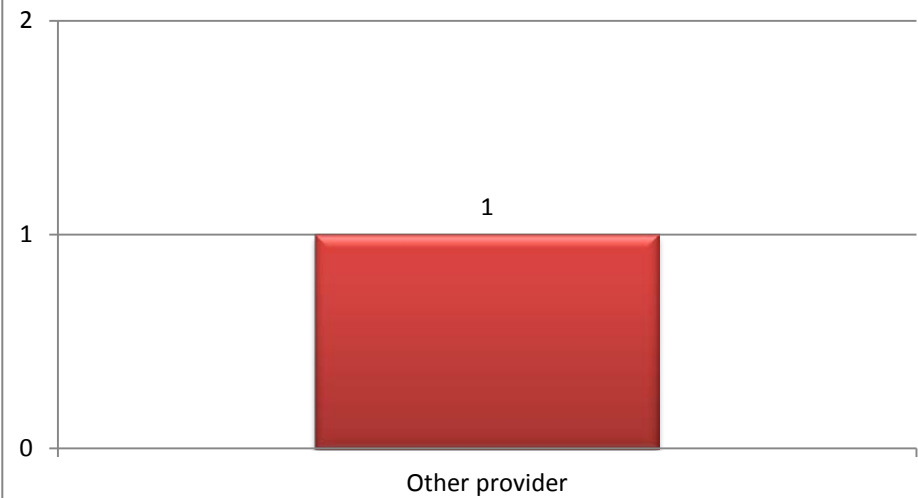


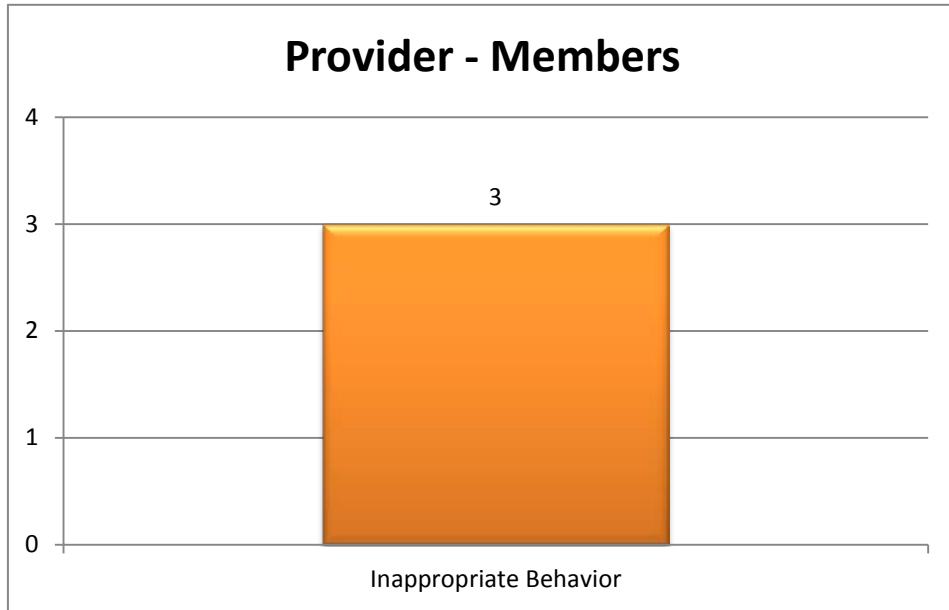
- Financial Concern
- Provider - Fraud
- Provider - ASO Services
- Quality of Provider Service
- Other
- Provider - Members

### Provider -ASO Services

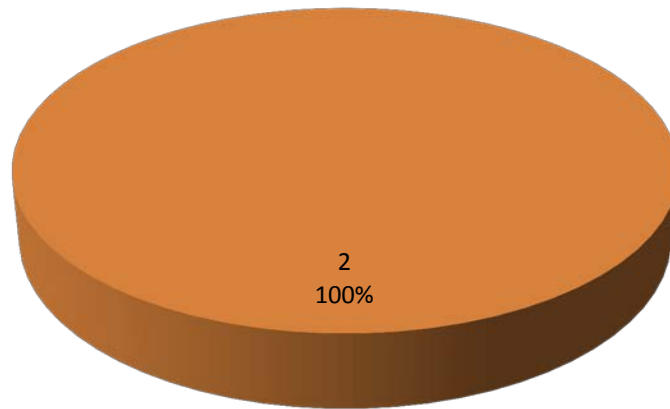


### Provider - Fraud



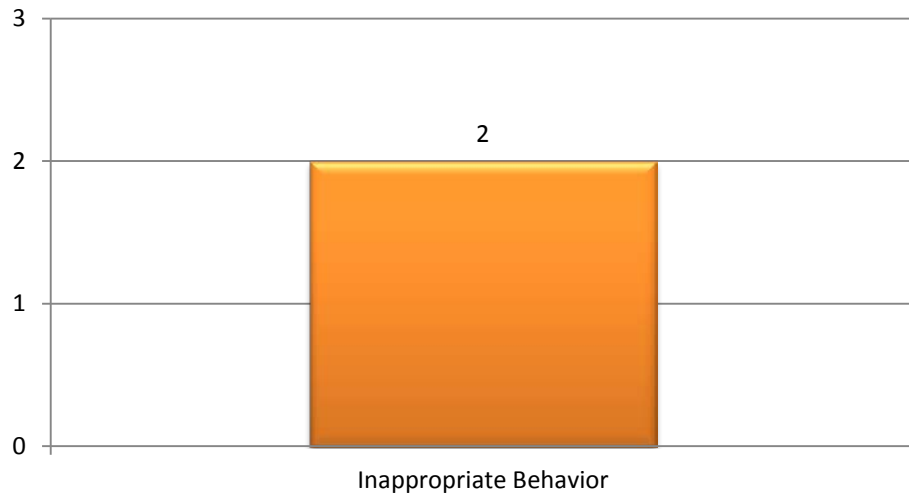


## PROVIDER GRIEVANCE TYPES - April 2014

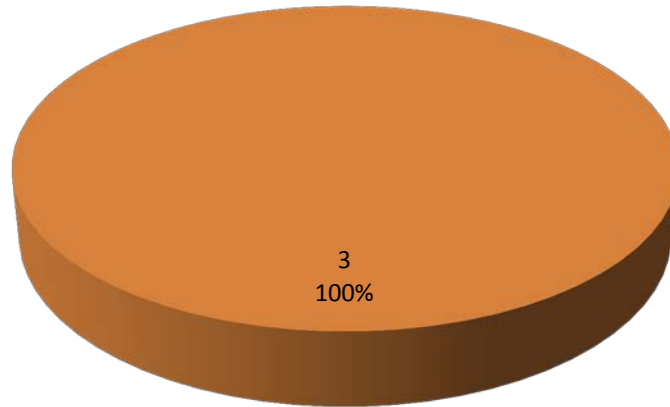


- Financial Concern
- Provider - Fraud
- Provider - ASO Services
- Quality of Provider Service
- Other
- Provider - Members

### Provider - Members

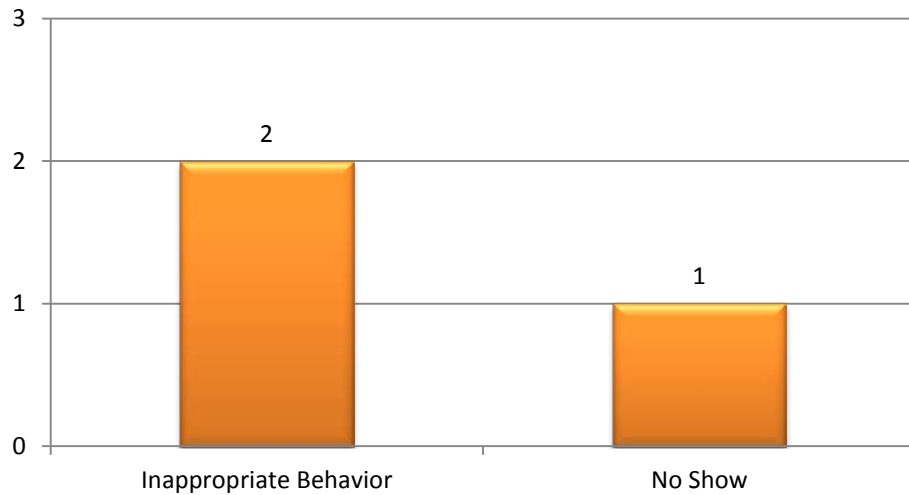


## PROVIDER GRIEVANCE TYPES - March 2014

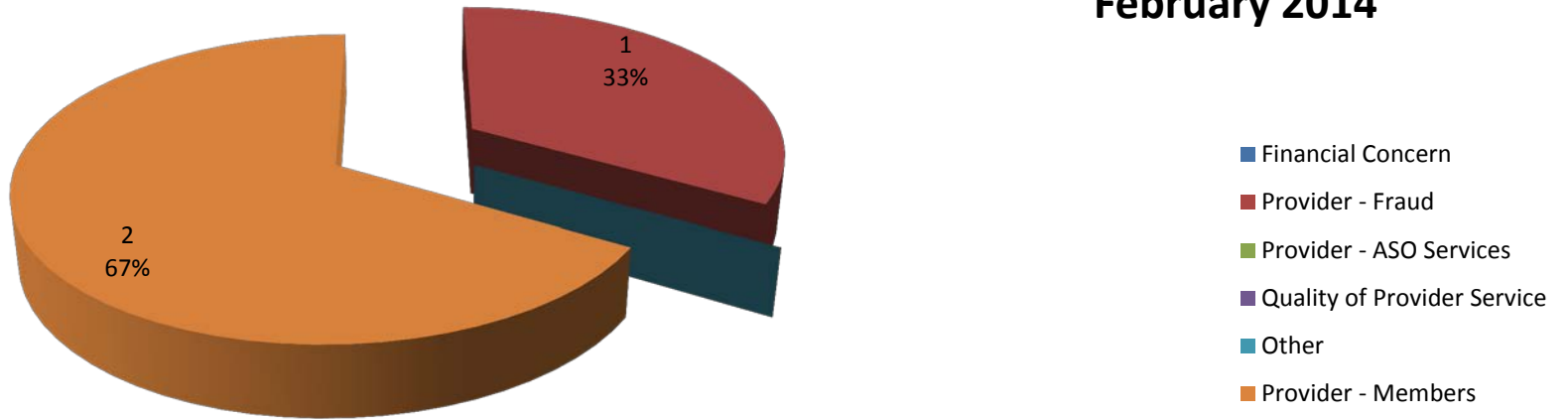


- Financial Concern
- Provider - Fraud
- Provider - ASO Services
- Quality of Provider Service
- Other
- Provider - Members

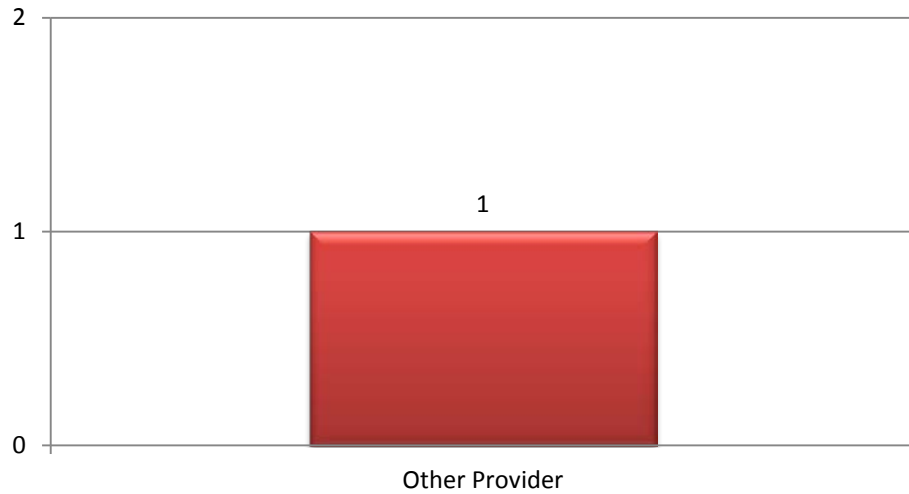
### Provider - Members



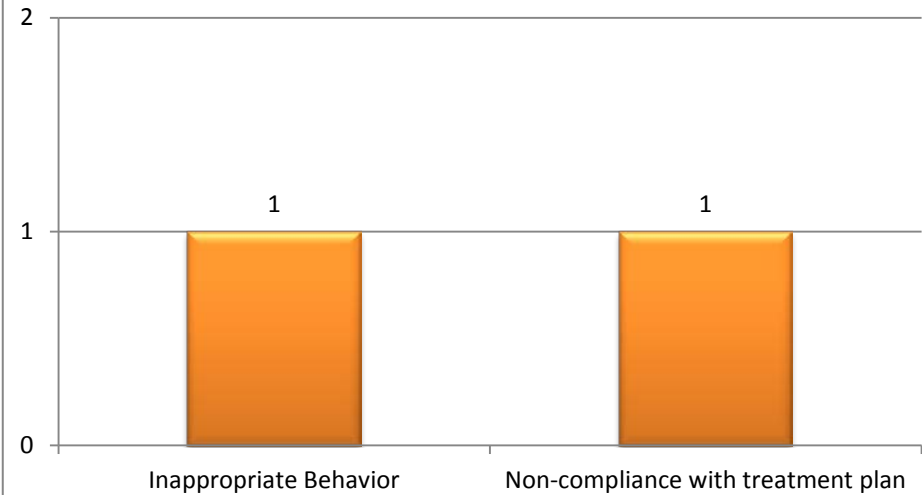
## PROVIDER GRIEVANCE TYPES - February 2014



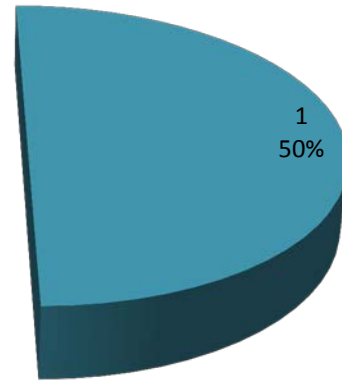
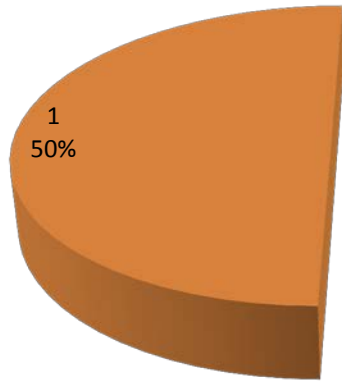
### Provider - Fraud



### Provider - Members

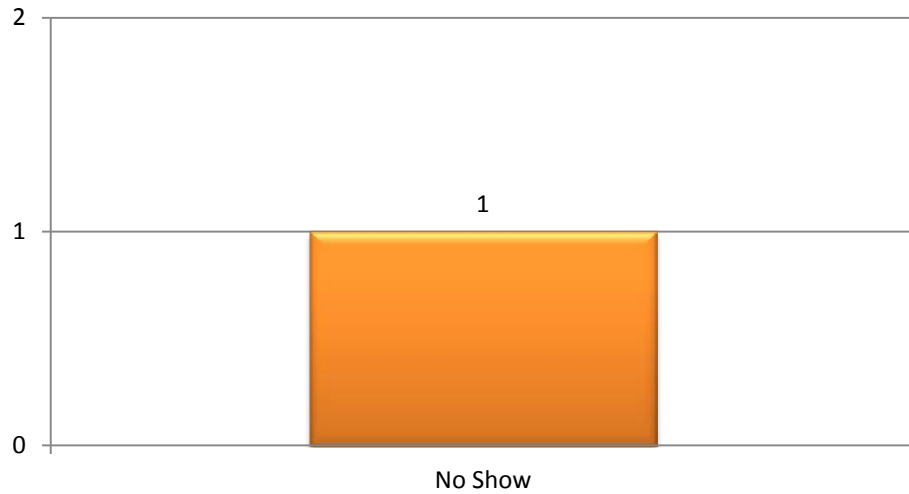


## PROVIDER GRIEVANCE TYPES - January 2014



- Financial Concern
- Member Non Compliance/HX of Missed Appts
- Provider - ASO Services
- Quality of Provider Service
- Other
- Provider - Members

### Provider - Members



### Provider - Other

